

“The Nation’s Bank”, **National Bank of Pakistan** aims to support the financial well-being of the Nation along with enabling sustainable growth and inclusive development through its wide local and international network of branches. Being one of the leading and largest banks of Pakistan, National Bank of Pakistan is contributing significantly towards socioeconomic growth in the country with an objective to transform the institution into a future-fit, agile and sustainable Bank.

In line with our strategy, the Bank is looking for talented, dedicated and experienced professional(s) for the following position in the area of **Digital Banking** based at **Karachi**.

The individuals who fulfill the below basic-eligibility criteria may apply for the following position:

01	Position / Job Title	Divisional Head – Digital Banking Strategy (SVP / EVP)
	Reporting to	Group Chief – Digital Banking Group
	Educational / Professional Qualification	<ul style="list-style-type: none"> • Minimum Graduation or equivalent from a local or international university / college / institute recognized by the HEC • Candidate having Master's degree or Bachelors in Information Technology / Computer Science / Computer Engineering will be preferred. Any other relevant certification(s) like Lean Startup, Agile, Dev Ops, Design Thinking would be an added advantage
	Experience	<ul style="list-style-type: none"> • Minimum 12 years’ experience out of which 5 years’ relevant experience in financial sector and / or telecom sector and / or E-Commerce and / or Fintech • Candidates having similar experience in a large scale organization will have an added advantage
	Other Skills / Expertise / Knowledge Required	<ul style="list-style-type: none"> • Product innovation and transformation experience • Experience of managing data management/ governance, data strategy and/or data technology, with a clear track record of building innovative, customer-facing capabilities • Strong verbal and written communication skills, capable of articulating complex ideas, and concepts to diverse stakeholders, including executive leadership, technical teams, and external partners • Comprehensive experience in budgeting, planning, and managing digital projects and initiatives, ensuring alignment with business goals and resource optimization
	Outline of Main Duties / Responsibilities	<ul style="list-style-type: none"> • To develop product and business strategy in alignment with market dynamics • To lead the design, development, and execution of long-term strategic initiatives that align with the bank’s vision and corporate objectives, focusing on growth, profitability, and market competitiveness • To work closely with internal stakeholders, including product, technology, and operational teams, to develop innovative solutions and enhance performance, ensuring alignment with the bank’s strategic goals • To establish a robust innovation framework aligned with NBP's future direction, fostering a culture of innovation and continuous improvement to create new products and services • To establish KPIs to track and measure the success of strategic initiatives, ensuring alignment with short, medium, and long-term goals, and present progress reports to executive leadership • To represent NBP at industry forums, conferences, and events, strengthening the bank’s presence and maintaining effective networks with key business and industry groups • To utilize design thinking to visualize the customer journey, align corporate objectives, and prioritize future enhancements, demonstrating the tangible value of customer-centric solutions • To lead the creation and implementation of an internal innovation roadmap to capture and refine improvement ideas from employees across the organization, driving continuous business innovation • To stay ahead of industry trends, technological advancements, and market opportunities, regularly delivering insights to the Chief Digital Officer (CDO) and executive leadership to inform strategic decisions

		<ul style="list-style-type: none"> • To develop compelling proposals, presentations, and reports that document strategic insights and recommendations, bringing them to life in an engaging and inspiring manner for senior management • To link strategic initiatives with measurable business value, ensuring that customer experience and business growth are aligned and optimized to deliver long-term organizational success • To perform any other assignment as assigned by the supervisor(s)
	<p>Outline of Main Duties / Responsibilities</p>	<ul style="list-style-type: none"> • To build, develop and execute strategies for implementation of Internal Controls in the digital banking processes, digital developments, and transformation • To ensure mitigation of technology-related risks in the digital process and compliance with SBP Prudential Regulations to avoid any non-compliance in digital products operations • To ensure implementation of enterprise-wide information security framework and monitoring mechanism through VA, PT, and Source Code Reviews by engaging in-house team and 3rd party service provider • To work cross-functionally to understand the opportunities and risks associated with our engagement with the financial service industry • To handle regulatory reporting, communications, and inspections related to Digital Banking • To work closely with Operations, Compliance, Audit & Risk Management functions to rectify all reported discrepancies to ensure the readiness of the unit for the review and audit by Internal / external bodies • To strengthen Overall Internal Control in the organization by implementing necessary controls over the processes and digital developments • To act as the primary point of contact with key internal and external stakeholders, such as internal audit, controllership, quality assurance, and external auditors • To execute and document testing to confirm the operating effectiveness of the group's internal controls • To develop strategy & management of digital frauds, investigation of the same reporting in line with internal & regulatory requirements • To devise a strategy road map for the direction of digital products ensuring competitive advantage • To devise strategy road map for developing automated Dashboard in coordination with to monitor bank-wide digital performance & KPIs including but not limited to the following Areas i.e. Business, Key Risks, Key Projects, Service Quality etc. • To development of matrix for automated escalation of key breaches in KPIs & introduction of accountability measures to link the same with staff KPIs & performance evaluation • To support preparation of comprehensive business reviews and updates to various audiences • To execute special projects to support the integration with business and expansion plans • To perform any other assignment as assigned by the supervisor(s)

<p>Assessment Interview(s)</p>	<p>Only shortlisted candidates strictly meeting the above-mentioned basic eligibility criteria will be invited for panel interview(s).</p>
<p>Employment Type</p>	<p>The employment will be on contractual basis for three years which may be renewed on discretion of the Management. Selected candidates will be offered compensation package and other benefits as per Bank's Policy / rules.</p>

Interested candidates may visit the website www.sidathyder.com.pk/careers and apply online within 10 working days from the date of publication of this advertisement as per given instructions.

Applications received after due date will not be considered in any case. No TA / DA will be admissible for interview.

National Bank of Pakistan is an equal opportunity employer and welcomes applications from all qualified individuals, regardless of gender, religion, or disability.