

“The Nation’s Bank”, **National Bank of Pakistan** aims to support the financial well-being of the Nation along with enabling sustainable growth and inclusive development through its wide local and international network of branches. Being one of the leading and largest banks of Pakistan, National Bank of Pakistan is contributing significantly towards socioeconomic growth in the country with an objective to transform the institution into a future-fit, agile and sustainable Bank.

In line with our strategy, the Bank is looking for talented, dedicated and experienced professional(s) for the following position in the area of **Information Technology**.

The individuals who fulfill the below basic-eligibility criteria may apply for the following position:

04	Position / Job Title	NOC Support Officer (OG-II / OG-I)
	Reporting to	Wing Head – Command & Control Center
	Educational / Professional Qualification	<ul style="list-style-type: none"> • Minimum Bachelor’s degree in IT / Computer Science / Engineering or equivalent and / or Graduation with Master’s degree in IT / Computer Science or equivalent, from a local or international university / college / institute recognized by the HEC • Candidates having relevant certification(s) will be preferred
	Experience	<ul style="list-style-type: none"> • Minimum 03 years of experience in IT Infrastructure, out of which 02 years of experience of managing Data Center and NOC Operations in an enterprise environment
	Other Skills / Expertise / Knowledge Required	<ul style="list-style-type: none"> • Desire to work within a cohesive, high-performing, and close-knit team • Passion to learn, grow, succeed and be challenged • Proficient in MS Office suite (Outlook, Excel, Word and PowerPoint) • Expertise in Network Monitoring tool, preferably Solar winds
	Outline of Main Duties / Responsibilities	<ul style="list-style-type: none"> • To monitor and manage 24x7 Data Center & NOC operations • To monitor and configure the Network Management System (NMS) • To provide 24 x 7 support to nationwide branches • To maintain data center logged sheet activity and inventory forms • To monitor daily communication of ATM and Non-ATM branches via Head Office and coordinate with vendors for restoration of links in case of communication issues of branches • To provide first level support on network related issues for all critical devices and applications on production / DR Site • To plan and coordinate for installation of devices and dismantling in accordance with established policies and procedures • To ensure assets tagging and harnessing as per DC standards • To coordinate with vendors for media issues and implementation • To identify and resolve common root causes of issues proactively and address those to improve the overall quality of production stability • To perform any other assignment as assigned by the supervisor
	Place of Posting	Karachi
	Assessment Test / Interview(s)	Only shortlisted candidates strictly meeting the above-mentioned basic eligibility criteria will be invited for test and / or panel interview(s).
	Employment Type	The employment will be on contractual basis, for three years which may be renewed on discretion of the Management. Selected candidates will be offered compensation package and other benefits as per Bank’s policy / rules.

Interested candidates may visit the website www.sidathyder.com.pk/careers and apply online within 10 working days from the date of publication of this advertisement as per given instructions.

Applications received after due date will not be considered in any case. No TA / DA will be admissible for test / interview.

National Bank of Pakistan is an equal opportunity employer and welcomes applications from all qualified individuals, regardless of gender, religion, or disability.

