"The Nation's Bank", **National Bank of Pakistan** aims to support the financial well-being of the Nation along with enabling sustainable growth and inclusive development through its wide local and international network of branches. Being one of the leading and largest banks of Pakistan, National Bank of Pakistan is contributing significantly towards socioeconomic growth in the country with an objective to transform the institution into a future-fit, agile and sustainable Bank.

In line with our strategy, the Bank is looking for talented, dedicated and experienced professional(s) for the following position in the area of **Information Technology.**

The individuals who fulfill the below basic-eligibility criteria may apply for the following position:

04	Position / Job Title	Regional IT Support Officer (OG-II / OG-I)
	Reporting to	Regional Manager Tech Operations & Support
	Educational / Professional Qualification	• Minimum Bachelor's degree in IT / Computer Science / Engineering or equivalent and / or Graduation with Master's degree in IT / Computer Science or equivalent, from a local or international university / college / institute recognized by the HEC • Candidates having relevant certification(s) will be preferred
	Experience	• Minimum 03 years of experience in the field of IT, out of which at least 01 year in IT Desktop Support / User's Complaint Management and / or Network Support, preferably in bank(s)
	Other Skills / Expertise / Knowledge Required	• Expertise in MS Windows 10 & 11 • Understanding of Active Directory and Domain Topology • Able to install and configure computer peripherals like, printers, scanners, biometric scanners devices, etc. • Basic knowledge of Desktop Network configuration / setup • Basic knowledge of IP classes, subnet, gateways, DNS, etc. • Basic knowledge of IT applications and MS tools installed on desktops, including tools for troubleshooting • Good communication skill to coordinate with internal support teams for complaints / issues' resolutions • Ability to troubleshoot desktop and network issues
	Outline of Main Duties / Responsibilities	• To install and configure desktops / laptops for end-users according to the organizational standards • To visit regional offices and branches in the region for providing support to the end-user(s) • To participate in the projects which require deployments and configuration at the branches and regional offices • To support branches in data extraction from archived systems • To visit branches for inspection of IT Infrastructure, including IT room, ATM vestibule, inventory • To coordinate with IT support vendors for timely resolution of end user's computer issues • To visit other regions for providing IT support to end users, if required by management • To ensure cyber security standards are complying, applied in all processes and on the end user's PCs • To perform any other assignment as assigned by the supervisor(s)
	Place of Posting	Bhawalpur, Faisalabad, Gujranwala, Gujrat, Islamabad, Jhelum, Karachi, Lahore, Larkana, Mirpurkhas, Quetta, Rawalpindi, Sargodha, Sialkot

Assessment Test / Interview(s)	Only shortlisted candidates strictly meeting the above-mentioned basic eligibility criteria will be invited for test and / or panel interview(s).
Employment Type	The employment will be on contractual basis, for three years which may be renewed on discretion of the Management. Selected candidates will be offered compensation package and other benefits as per Bank's policy / rules.

Interested candidates may visit the website **www.sidathyder.com.pk/careers** and apply online within 10 working days from the date of publication of this advertisement as per given instructions.

Applications received after due date will not be considered in any case. No TA / DA will be admissible for test / interview.

National Bank of Pakistan is an equal opportunity employer and welcomes applications from all qualified individuals, regardless of gender, religion, or disability.